



## Summer 2020 Camp FAQ

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## What if I registered for a summer camp that's now canceled?

Please review the new schedules below and confirm how you'd like to proceed by Monday, May 18. Current options available:

- **Confirm** your camper's participation even if no changes have been made to your schedule.
- **Transfer** your current camper to a new theme or week of on-site camp, or defer enrollment to a camp scheduled for a later time of the year.
- **Credit** your account to use the funds for a future camp or science center event.
- **Refund** the purchase amount to the credit card used for the original order.
- **Donate** your purchase amount to Arizona Science Center.
- **Contact** Arizona Science Center. If you would like to speak to someone directly, please contact [ascgroupsales@azscience.org](mailto:ascgroupsales@azscience.org) or 602.716.2028.
  - Due to anticipated high volume of calls and emails, please allow 1-2 business days for a response.

Please follow the steps below to submit changes for your camper.

- **Step One:** Access your [Arizona Science Center Account](#)
- **Step Two:** Choose camp you are registered for, then click on the RETURN button
- **Step Three:** Select desired option on the Return Request Form
- **Step Four:** Submit

## What if our circumstances have changed, and I want to cancel?

You may credit your account to use the funds for a future camp or science center event or request a full refund by contacting Group Sales at [ascgroupsales@azscience.org](mailto:ascgroupsales@azscience.org) or 602.716.2028.

## Registration Links

To register, click on the desired date. Registration for members begins on May 15 at 12 p.m.. Non-member registration begins on May 19.

### Virtual Camp Schedule

- **SECRET AGENT CAMP:** [June 1-5, 2020](#) | [July 6-10, 2020](#)
- **CLAYMATION IN SPACE:** [June 1-5, 2020](#) | [June 8-12, 2020](#)
- **AMUSEMENT PARK CAMP:** [June 8-12, 2020](#) | [July 27-31, 2020](#)
- **CALLING ALL FUTURE SCIENTISTS :** [June 15-19, 2020](#) | [July 13-17, 2020](#)
- **SURVIVING IN SPACE:** [June 22-26, 2020](#) | [July 20-24, 2020](#)

### Limited In-Person Camp Schedule

- **CALLING ALL FUTURE SCIENTISTS:** [June 15-19, 2020](#) | [July 13-17, 2020](#)
- **SURVIVING IN SPACE:** [June 22-26, 2020](#) | [July 20-24, 2020](#)
- **SECRET AGENT CAMP:** [July 6-10, 2020](#)
- **AMUSEMENT PARK CAMP:** [July 27-31, 2020](#)

## How are COVID-19 concerns being addressed at in-person camp?

Camp Innovation is closely following all recommendations by the CDC, Arizona Health Department, and American Camp Association. We are adhering to enhanced social distancing

measures and are currently open for children who live in the local geographic area only. Additional measures include:

For our **limited in-person** camps, Arizona Science Center will enforce strict health and safety guidelines for all camps and team members.

- We have conducted a deep cleaning of the Science Center since our closure in March.
- We limit the number of campers who can participate in each session.
- We will follow physical distancing guidelines with camper seating spaced at least six feet apart.
- Larger classrooms will be used as much as possible.
- We will limit sharing of materials.
- All Science Center team members will wear masks/face coverings
- Campers over the age of 10 will also wear mask/face coverings.
- Frequent hand washing will be encouraged, and we will have hand sanitizer available.
- We will stagger drop-off and pick-up to reduce interaction between families.
- We will check camper temperatures.
- Early drop off and late pick up will be available from 8:00 a.m.– 5:30 p.m.
- We will clearly communicate that if people are not feeling well, are running a fever, or are displaying any symptoms of COVID-19, they should stay home.

### **Will there be health screenings at in-person camp?**

At this time, the CDC recommends screenings at check-in. This includes:

- Asking parents/guardians to take their child's temperature upon arrival at camp.
- Asking the parent/guardian to confirm that the child does not have fever, shortness of breath or cough.
- Making a visual inspection of the child for signs of illness which could include flushed cheeks, rapid breathing or difficulty breathing (without recent physical activity), fatigue, or extreme fussiness.

### **Sick children and staff are required to stay home.**

Children and staff who may become sick while at camp are sent home as soon as possible. Please be prepared to pick up your child as soon as possible if they become sick. Sick children will be kept separate from well children and staff until they can be sent home. Sick children and staff may not return to camp until they have met the CDC guidelines for home isolation.

### **How frequent is cleaning being done at in-person camp?**

Arizona Science Center utilizes cleaning products and protocols which meet CDC guidelines and are approved for use and effective against viruses and bacteria.

Arizona Science Center cleans and disinfects frequently touched surfaces (for example, door handles, sink handles) and shared objects (for example, toys, games, art supplies) between uses.

Arizona Science Center has ensured the safe and correct application of disinfectants and keeps these products away from children.

Arizona Science Center has ensured ventilation systems operate properly.

## **Will children have to wear masks at in-person camp?**

All Science Center team members will wear masks/face coverings

Campers over the age of 10 will also wear mask/face coverings.

Adequate supplies will be provided to support healthy hygiene behaviors, including soap, hand sanitizer with at least 60 percent alcohol (for staff and older children who can safely use hand sanitizer), tissues, and no-touch trash cans.

## **How will check-in and check-out work to avoid crowds of people?**

Per CDC recommendations, we will be implementing staggered arrival and pick-up times in order to limit direct contact with parents as much as possible.

You will be assigned a 15-minute window to drop-off your child(ren) during the 8:30-9:30am check-in period, and a corresponding 15-minute window to pick-up from 3:30-4:30pm during the check-out period.

Ideally, the same parent or designated person should drop off and pick up the child every day.

Early drop off and late pick up will be available from 8:00 a.m. – 5:30 p.m. for a \$50 weekly fee.

## **Is Early Drop-Off and Late Pick-Up still available at in-person camp?**

Early drop off and late pick up will be available from 8:00 a.m. – 5:30 p.m. \$50 weekly fee applies and must be paid in advance.

## **What type of technology do I need for virtual camp?**

You will need an internet connection and any device that can host a Zoom call, including a smartphone, tablet, PC, Mac, or Chromebook. A camera and microphone should be built into these devices.

If you register for the Virtual Claymation camp, you will receive separate information on the technology recommended for the stop animation workshops.

## **How long is a virtual camp session?**

You will sign up for a 90-minute Zoom Call, which will include one-on-one instruction from our camp staff, game and movement breaks, conversation with other campers, and an off-screen activity to do each day.

Additional resources will also be provided virtually for at home self guided extension activities.

Each camp day also includes an optional 12:30 Facebook Live event that corresponds to the weekly theme (these typically last about 15 minutes).

We end each camp day with an optional Family Zoom Call from 5-5:30pm that allows you to show off your work for the day, ask questions, and connect with other campers and staff.

## **Do I need to provide my own supplies for virtual camp?**

Yes, we will supply you with a list of common household items that will be used for the camp week. Camp instructors will also give suggestions for alternative items that may be substituted if you don't have these items available.

## **What will virtual camp include?**

A daily 90-minute Zoom Call, which will include live one-on-one instruction from our camp staff, game and movement breaks, conversation with other campers, and an off-screen activity to work on each day.

A daily 12:30 Facebook Live event that corresponds to the weekly theme (these typically last about 15 minutes).

Each camp day ends with an optional Family Zoom Call from 5-5:30pm that allows you to show off your work for the day, ask questions, and connect with other campers and staff.

Online campers will also have access to a webpage that will include thematic resources and pre-recorded videos to use for off-line activities between calls.

## **How much screen time is virtual camp?**

If you take advantage of all the available options, it's a maximum of 2 hr 15 minutes of screen time each day. During your scheduled 90-minute Zoom Call, instructors are careful to build in time for movement breaks, and they will direct campers to activities that are off-screen in order to minimize screen fatigue. The evening Family Zoom Call is not required, but is meant to build community and conversation with our campers, and allows time for questions and sharing - and time to engage in a little fun!

## **Will parents have to be present and actively involved during the virtual camp session?**

Parents will just need to help campers log on and assemble requested materials to have available before the camp session begins.

## **What precautions have been taken to make sure the video platform for virtual camp is secure?**

We password protect our meetings as needed.

We authenticate users and utilize a Wait Room so users cannot join before the host.

Once a session has begun, meetings can be locked if needed.

We can disable the ability for meeting attendees to share their screens if needed.

Participants may be removed if they do not follow digital citizenship guidelines.